

December 2016

Proudly serving the communities of Britt, Corwith, Garner, Kanawha & Klemme

Phone ■ Internet ■ Digital Cable ■ Cellular

# Comm1

The Local

## From the desk of Randy...



### Important information regarding our new Webmail platform

On December 6th, 2016 a new Webmail platform will be available to you! The current Webmail platforms are scheduled to be retired on that same day.

All of your email will be transitioned over to the new platform on the morning of the 6th. As the day progresses Calendar entries, Contacts, and Vacation Auto-Responders you may have created on the old system will be transferred over to the new Webmail.

The new webmail platform will have a brand new look and feel and it will be packed with new features. It will also be faster and easier to use. We have put together a Knowledge Base article/blog post that summarizes all the changes and provides all the information you need for a quick and seamless transition.

<http://netins.net/support/internet-support>

If you normally check your email with an email program on Windows or MacOS, no changes are required on your part. If you use a # symbol in your password you will have to remove it from the password that you use.

We will be providing additional details and information in the next few weeks. Be sure to check out our Knowledge Base site listed above!

### Comm1 gives back...

Aureon recently awarded charity grants to the following recipients, and all grants were matched by Communications 1.

- The City of Kanawha for security cameras in the City Park
- Klemme Sewers & Needlers for purchase of materials and supplies
- Klemme Potpourri Club to purchase new chairs for the Klemme Public Library

**Congratulations!**

#### Contact Us

641-762-3772  
800-469-3772  
comm1net@comm1net.net  
www.comm1net.net

#### Visit Us/Mail Us

105 South Main  
P.O. Box 20  
Kanawha, IA 50447  
M-F 8am - 4:30pm

#### Internet Technical Support

Free & Available 24/7, 365 days a year  
800-205-1110

#### After Hours Repair

641-762-3772

#### Submit Your Payment 6 Ways

Mail  
Walk In  
Drop Box  
Auto Pay\*  
Auto Charge  
Online Billing

**\*Sign up for Auto Pay and receive a one-time \$5.00 bill credit!**



### Holiday Hours

We will be closed on  
Monday, December 26th &  
Monday, January 2nd.

**Happy Holidays to all!**



Find us on Facebook!

## Do you read your emails on more than one device?

### Make the switch from POP3 to IMAP

Do you read your emails on more than one device? If so, are you tired of trying to remember where a particular email is located? Is it on your laptop? Your Phone? Your tablet? There's an easier way to manage emails on multiple devices. IMAP (Internet Message Access Protocol) will make this much easier. Here is a side by side comparison to POP3 (Post Office Protocol).

	IMAP	POP3
Flexibility	Can view just message headers, and then choose which messages to download.	Have to download all messages at once.
	Delete or move a message without having to download it.	Must download all messages.
	Download only the body of a message.	Must download entire message, including attachments.
SYNCHRONIZATION	View messages in all folders.	Only view messages from the inbox.
	Changes made via our web interface or email software stay in sync everywhere.	Once downloaded, changes can only be made on local email software.
	Access messages at home, work, & through the web.	Access messages only from a single device.
SAFETY	All messages keep with multiple redundant copies on the email provider's servers.	Once downloaded, the message only exists on your local computer. If it crashes, the message is lost.

How to make the switch to IMAP depends on which email service, client and device you are using. Let us Help! Call Comm1 and ask for Donna at 641-762-3772 or call our tech support at 800-205-1110.

### 3-Ingredient Reese's Fudge

- 1 container vanilla frosting (basic, not fluffy)
- 1 - 10 oz. package peanut butter chips
- 1 - 10 oz. bag mini Reese's Pieces

Take foil seal off frosting container and microwave for 30 seconds. Put peanut butter chips in a bowl and microwave for 1 minute. Stir frosting and melted chips together well. Add about 3/4 bag of mini Reese's Pieces. Spread in a greased 8x8 or 9x9 pan. Top with remaining Reese's. Let sit on the counter until solid - about 30 minutes.

Cut into squares and enjoy!



*Congratulations to Colleen Lodin on 25 years of service. We appreciate you!*

### You can now refill your Pay as You Go iWireless No Contract Phone at:

- Corwith Farm Service in Corwith, IA
- Lucky's Laundry, Alterations & Storage in Garner, IA

### What customers are saying about us...

“ Huge thank you to the tech that was on call Saturday. Somehow the line to our house was cut so we were without cable, phone and internet. We were gone most of the day and didn't get a call in until late in the afternoon, originally thinking it was maybe a town issue and not just us. The tech (Ethan?) spent his time finding the issue and even had to run to Kanawha for a part. I know we would have never received this type of service had we still had Mediacom. Really, really appreciate it!!! ”

-Angie and Bob Gerdes